grievance process. An individual grievant may present a grievance and represent themself and have such grievance resolved up to Level III without the intervention of the Union as long as the resolution is consistent with the terms of this Agreement. The District shall not implement a resolution of a grievance with an individual grievant at Level III until the Union has received a copy of the grievance and the proposed resolution and has been given an opportunity to file a written response within ten (10) days of receipt of the grievance and the proposed resolution. The grievant shall be present at each step of the grievance procedure, unless otherwise agreed to in writing between the District and Union.

When a grievance has been filed by a Unit member, the grievant may terminate the grievance procedure at any time by giving written notice to the District.

30.3 Timelines

The grievant (individual or union) and the District shall comply with the timelines established in this article, unless extended by mutual written agreement. Failure of the grievant to meet the time limits shall be deemed a withdrawal of the grievance. The grievant may automatically appeal the grievance to the next step in the grievance procedure if the District fails to comply with the time limits. The time limits provided in each step shall begin the day following the expiration of the previous time limit or the day following receipt of the written decision by the District.

30.4 **Mandatory** Informal Conference

Within twenty (20) days after the occurrence of the act or omission giving rise to the alleged grievance or within twenty (20) days after the date upon which the grievant should reasonably been aware of the act or omission giving rise to such grievance an alleged violation occurs, and pPrior to filing a grievance at Level I, the grievant (individual or union) shall attempt to resolve the concern with the grievant's immediate supervisor. Upon mutual agreement, the grievant and the immediate supervisor may seek the assistance of the Office of Human Resources Dean of Academic Affairs or designee to facilitate discussions during the informal conference. Upon mutual written agreement, the grievant and immediate supervisor may elect to extend the timeline for no more than ten (10) days for informal resolution, which shall serve to extend only the timeline for initiation of a formal Level I grievance but shall not impact any subsequent timelines.

30.5 Formal Level

30.5.1 Level I: Immediate Supervisor

Within ten (10) days after the completion of the informal conference, or within ten (10) days of any extension of the informal conference timeline, if the grievance remains unresolved twenty (20) days after the occurrence of the act or omission giving rise to the alleged grievance, or within twenty (20) days after the date upon which the grievant should reasonably have been aware of the act or omission giving rise to such grievance, the grievant (individual or union) must present the grievance in writing to the immediate supervisor. This statement of the Level I grievance shall be a clear, concise statement of the circumstances giving rise to the grievance; citation of the specific article(s) and section(s) of the Agreement alleged to have been violated, the decision rendered at the informal conference (if any), and the specific remedy sought. A copy of the grievance and

supporting documents shall be sent to the Vice President of Human Resources. The immediate supervisor shall respond to the grievant in writing within ten (10) days after receipt of the written grievance.

30.5.2 Level II: Appropriate Vice President or Designee

If the grievant (individual or union) is not satisfied with the decision at Level I, the grievant may, within ten (10) days of the receipt of the decision from Level I, appeal the decision in writing to the appropriate Vice President or designee. This statement of the Level II grievance shall include a copy of the original grievance and appeal, the decisions rendered, and a clear, concise statement of the reasons for the appeal. A copy of the appeal and supporting documents shall be sent to the Vice President of Human Resources. Both parties shall meet to discuss the merits of the grievance at the earliest convenient time. The Vice President or designee shall return the form with the decision to the grievant in writing within ten (10) days after meeting with the grievant.

30.5.3 Level III: President/Superintendent or Designee

If the grievant (individual or union) is not satisfied with the decision at Level II, the grievant may, within ten (10) days of the receipt of the decision from Level II, appeal the decision in writing to the President/Superintendent or designee. This statement of the Level III grievance shall include a copy of the original grievance and appeal, the decisions rendered, and a clear, concise statement of the reasons for the appeal. A copy of the appeal and supporting documents shall be sent to the Vice President of Human Resources. Both parties shall meet to discuss the merits of the grievance at the earliest convenient time. The President/Superintendent or designee shall respond to the grievant in writing within ten (10) days after meeting with the grievant.

30.5.4 Level IV: Mediation

If the grievance is not resolved at Level III, the Union, may file a written request to the President/Superintendent or designee for mediation. This request must be filed within fifteen (15) working days from receipt of the decision at Level III.

- 30.5.4.1 The Union and the District may jointly request that a conciliator/mediator from the California State Mediation and Conciliation Service be assigned to assist the parties in the resolution of the grievance. The parties may jointly agree to hire a mediator not from the California Mediation and Conciliation Service.
- 30.5.4.2 If an agreement is reached, the agreement shall be reduced to writing and shall be signed by the Union, individual grievant and the District. This agreement shall be precedent setting upon agreement of the parties and shall constitute a settlement of the grievance.
- 30.5.4.3 In the event that the individual grievant, the Union, and the President/Superintendent or designee have not resolved the grievance with the assistance of the conciliator/mediator within ten (10) days from the last meeting held by the conciliator/mediator, the Union may terminate Level IV and the grievance may proceed to Level V by notifying the District, in writing, within five (5) days from the last mediation session.

30.5.5 Level V: Arbitration

The Union and the District shall attempt to agree upon an arbitrator. If no agreement can be reached, the District shall request the State Mediation and Conciliation Service to supply a panel of seven (7) names of persons experienced in hearing grievances in higher education institutions. Each party shall alternatively strike a name until only one name remains. The remaining member shall be the arbitrator. The order of striking shall be determined by lot.

- 30.5.5.1 The arbitrator shall, as soon as possible, hear evidence and render a decision on the issue submitted. If there is dispute by either party as to arbitrability issues of the grievance then the selected arbitrator shall rule on the arbitrability issues at a separate hearing, prior to a hearing on the merits. Upon mutual written agreement, the parties may submit an arbitration brief in lieu of making a personal appearance on the arbitrability issue. If the parties cannot agree upon a submission agreement, the arbitrator shall determine the issue to be arbitrated by referring to the written grievance.
- 30.5.5.2 The District and Union agree that the jurisdiction and authority of the arbitrator and the decision rendered by the arbitrator shall be confined exclusively to the interpretation of the express provision or provisions of this Agreement that are at issue. The arbitrator shall have no authority to add to, subtract from, alter, amend, or modify any provisions of this Agreement or impose any limitations or obligations not specifically provided for under the terms of this Agreement.
- 30.5.5.3 A hearing shall take place at which both parties shall have an opportunity to present their case orally, to the arbitrator. Written arguments may also be submitted. The arbitrator shall submit in writing to both parties their findings and decision, which shall be advisory only, except as provided in Section 30.5.5.4 below. The Board of Trustees may accept the arbitrator's decision, or may modify in part or reject the decision completely. The Board of Trustees' decision shall be final and binding on all parties.
- 30.5.5.4 The decision of the arbitrator shall be advisory to the Board of Trustees. except for the following articles in which case the decision shall be final and binding and not subject to Board review:
 - a. Union rights under Article 3
 - b. Evaluation procedures limited to tenured Faculty evaluation procedures only under Article 16
 - c. Grievance procedures under Article 30
 - d. Assignment under Article 4
 - e. Salary under Article 8
 - f. Health and Welfare Benefits under Article 10
- 30.6 The fees and expenses of the arbitrator shall be shared equally by the District and Union. A court reporter will be retained upon the mutual agreement of the District and

| 222 223 224 225 | determination. All other expenses | Union. If the parties are unable to agree, the arbitrator shall make the final determination. All other expenses shall be borne by the party incurring them and neither party shall be responsible for the expense of witnesses called by the other. | |
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| 226 227 228 | | | |
| 229 230 231 232 233 | For the District: | For the Cerritos College Faculty Federation AFT Local 6215: | |
| 234 235 | Dr. Mercedes Gutierrez | Dr. April Bracamontes | |
| 236 | Vice-President, Human Resources/ | CCFF/Lead Negotiator | |
| 237 | Assistant Superintendent | | |
| 238 239 | | | |
| 240 | | Dr. Lynn Wang | |
| 241 | | CCFF President | |