CERRITOS COMMUNITY COLLEGE
INFORMATION TECHNOLOGY STANDARDS MEETING
JANUARY 10, 2020

PRESENT: Patrick O'Donnell   Onyinye Aladiume

                                 Javier Banuelos   Marc Maruzzo

                                 Jaimie Quiroz   Andrew Maz

                                 Erik Duane

                                 Michele Kingston

                                 Cezar Montero

GUEST: Plante Moran Consultants; Judy, Jacinto, and Alex (via phone)

ABSENT: Humberto Solis, Michelle Stieber, Aemiro Beyene

1. CALL TO ORDER

Patrick called the meeting to order at 9:06 am.

2. APPROVAL OF MINUTES

Michele Kingston made a motion to approve the December 13th minutes and Erik Duane seconded it. The minutes were approved with no abstentions.

3. INFORMATION TECHNOLOGY STANDARDS DISCUSSION

Patrick O'Donnell opened the meeting by stating that 3 consultants of Plante Moran, would give an update on the Information Technology Master Plan, (Judy, Jacinto, and Alex). Alex took the lead to update the committee members on *People, *Process, and *Technology as areas of focus for Plante Moran. Patrick asked if there were more details as to "Technology not meeting the users' needs". Plante Moran informed the committee that the Wi-Fi and its performance was a big issue on campus. Another survey result showed 45% who participated, stated that there is not enough staff in I.T. to handle campus needs. There is a need of better communication across campus from I.T. Michele Kingston asked what an "S.L.A." is. It was explained that S.L.A. stands for "Service Level Agreement". An example of this is, defined goals, high priority within 4 hours, (example).

The Plante Moran team gave explanations to each point made in the presentation. The I.T. Committee had conversations regarding the Wi-Fi on campus. It was stated that this is an "Institutional Issue".

Strategic Focus Areas are; Optimizing I.T. Service Deliveries, Enhanced Governance, Improve Cyber Security posture, Align Technicians with user needs.

Patrick updated the committee about current laptops come with both VGA and HDMI.

Patrick asked if there were any questions or comments. He then asked if there were any items from the floor. There were none.

4. NEXT MEETING

The next scheduled IT Standards meeting February 7, 2020 at 9:00 am in SS-16.

5. ADJOURNMENT

The meeting adjourned at 10:00 am.