

OFFICE OF THE PRESIDENT/SUPERINTENDENT  
PRESIDENT'S CAMPUS UPDATES



August 26, 2019

Dear Colleagues,

**2019-20 Convocation**



You are invited to our **2019-20 Convocation** on **Thursday, August 29, 11 a.m. in the Burnight Center Theatre**. This year's convocation theme will focus on **Service**

**Excellence**. Our keynote speaker [Dr. Neal Raisman](#) is an expert in the area of customer service in higher education and will help us to explore how applying the principles of

good service practices across campus can help create a stronger culture of camaraderie. Ultimately, when we bring the best version of ourselves to campus, our students benefit. Please also join us for an extended conversation and Q&A about service excellence with **Dr. Raisman following**

**Convocation at 1 p.m. in Burnight Center Theatre**. We are looking forward to a great Convocation where we will recognize new staff and celebrate our accomplishments.

Thanks,  
Jose

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