



May 7, 2026

Dear Colleagues,

Earlier today, we shared that Canvas is currently unavailable due to a cybersecurity incident affecting colleges and universities nationwide, including Cerritos College. We understand this outage is frustrating and disruptive for our students, faculty, and staff, especially at this critical point in the semester. We know many of you rely on Canvas every day for teaching, learning, assignments, communication, and access to important course materials, and we recognize the stress and uncertainty this situation may be causing.

#### **What You Need to Know**

- Canvas is a third-party learning management system used by Cerritos College and institutions across the country through statewide agreements managed by the California Community Colleges Chancellor's Office.
- The platform remains unavailable while Instructure, the company that operates Canvas, investigates the incident and works toward restoring service.

#### **How Cerritos College Is Protected**

- Our preliminary review indicates that Social Security numbers and dates of birth were not provided to Canvas and are not accessible through the platform.
- Canvas does not have direct access to Cerritos College internal systems.
- Access to Canvas at Cerritos College is protected through Single Sign On (SSO) and multifactor authentication, which provide additional layers of security.
- Protecting the personal information of our students and employees is extremely important to us, and we are closely monitoring this situation to ensure appropriate safeguards remain in place.

#### **What the College Is Doing**

- Coordinating with the California Community Colleges Chancellor's Office, cybersecurity response partners, legal counsel, and statewide teams monitoring the situation
- Reviewing available information and coordinating campus response efforts related to instructional continuity and College operations
- Working to support students, faculty, and staff during this disruption while preparing additional guidance and communications as more information becomes available

We recognize this disruption is impacting teaching, learning, and communication across our campus community. Cerritos College remains committed to supporting our students and employees and to providing timely and transparent updates as we learn more.

Thank you for your patience, flexibility, and continued support of our campus community.

Executive Council

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