



Fall 2021 ONLINE Student Services

For information on how to schedule an appointment, request services, and/or attend any Zoom drop-in hours, please visit the department's website.

Department	In person services	Website	Hours (Monday Friday)
Admissions & Records (A&R)	Admission application and enrollment assistance, transcripts, submitting documents, payments for tuition, residency, and general A&R questions	www.cerritos.edu/admissions-and-records/	Monday-Thursday 8 a.m. – 7 p.m. Friday 8 a.m. - 4:30 p.m.
Bookstore	Purchase or rental textbooks, educational materials, school supplies, snacks, and beverages.	www.cerritosstore.com	Monday-Thursday 8 a.m. – 5 p.m. Friday 8 a.m. - 2 p.m.
CalWORKs	Counseling/Advising, county form completion, work study program, general questions & appointment scheduling, workshops & events	www.cerritos.edu/calworks	Monday-Friday 8 a.m. - 4:30 p.m.
Career Services	Counseling appointments, drop-in assistance, resume writing assistance, interviewing preparation assistance, job search assistance, re-entry resources appointments	cerritos.edu/career-services	Monday/Thursday/Friday 8 a.m. - 4:30 p.m. Tuesday/Wednesday 9:30 a.m. - 6 p.m.
Counseling	Educational Planning, drop-in academic counseling, orientation, Submit A Question, Counseling Mailbox	www.cerritos.edu/counseling/	Monday-Thursday 8 a.m. – 7 p.m. Friday 8 a.m. - 4:30 p.m.
EOPS/CARE/LINC	Counseling/Advising, referrals to on and off-campus resources, general questions & appointment scheduling, EOPS/CARE/LINC tutoring	www.cerritos.edu/eops www.cerritos.edu/linc	Monday-Thursday 8 a.m. – 7 p.m. Friday 8 a.m. - 5 p.m.
Falcon's Nest	Appointments for students facing basic need insecurities, virtual drop-in, Falcon's Nest Referral Form (groceries, CalFresh assistance, grocery cards, hygiene kits, professional clothing, housing support, unexpected emergency aid, referrals)	www.cerritos.edu/basic-needs	Monday-Friday 8 a.m. - 4:30 p.m. Wednesdays until 7 p.m. (by appointment only)
Financial Aid (FA)	Assistance with FAFSA & CA DREAM applications, submitting documents, and general FA questions	www.cerritos.edu/finaid	Monday-Thursday 9 a.m. – 6 p.m. Friday 9 a.m. – 3 p.m.
Library	Chat and Zoom reference/research help, computer help, research appointments, catalog and databases available 24/7, general campus information	www.cerritos.edu/library	Monday – Thursday 7:30 a.m. - 10 p.m. Friday 7:30 a.m. – 3 p.m. Saturday 10 a.m. – 3 p.m.

Department	In person services	Website	Hours (Monday Friday)
Office of International Student Services	International student admissions, counseling/ advising, immigration advising, general questions & appointment scheduling, workshops & events	oiss@cerritos.edu	Monday-Friday 8 a.m. - 4:30 p.m.
Office of Student Conduct & Grievances	Student Conduct/Discipline meetings, Grade Grievance Consultation, General Grievance Consultation, background/reference check verification	www.cerritos.edu/oscg	Monday-Friday 8 a.m. - 4:30 p.m.
Student Accessibility Services	Disability accommodations, such as note-taking assistance, testing accommodations, interpreting and real-time captioning services, priority registration, academic counseling, assistive technology training, alternate media, etc.	www.cerritos.edu/sas	Monday/Tuesday/Thursday 8 a.m. – 5 p.m. Wednesday 8 a.m. – 7 p.m. Friday 8 a.m. – 4:30 p.m.
Student Health Services	Basic acute and sub-acute medical care, and mental health counseling services. Appointments available via HIPAA compliant Zoom.	www.cerritos.edu/shs	Monday-Friday 8 a.m. - 4:30 p.m.
Student Life	Student involvement consultation (clubs, events, leadership opportunities, etc.), club officer support, Associated Students of Cerritos College, Falcon Leadership Institute, Student Programming Board, online student events and activities	www.cerritos.edu/activities/ASCC	Monday-Thursday 8 a.m. – 7 p.m. Friday 8 a.m. - 4:30 p.m.
Success Center	Online drop-in and appointment tutoring in English, math, ESL, and other disciplines; synchronous and asynchronous online academic workshops	www.cerritos.edu/sc	Monday-Thursday 9 a.m. – 9 p.m. Friday 10 a.m. – 3 p.m. Saturday 10 a.m. – 3 p.m.
Transfer Center	Transfer counseling with specialties in Associate Degree for Transfer, Transfer Admissions Guarantees and private/out-of-state colleges and universities, etc., assistance with CSU/UC applications	www.cerritos.edu/transfer-center/	Monday-Thursday 8 a.m. – 7 p.m. Friday 8 a.m. - 4:30 p.m.
Veterans Services	Academic counseling and educational planning, assistance with applying for, access and certification of VA educational benefits; referrals to additional services and resources.	www.cerritos.edu/va	Monday-Friday 8 a.m. - 4:30 p.m.
Welcome Center	Cerritos College application and enrollment assistance.	www.cerritos.edu/school-relations/WelcomeCenter	Monday-Thursday 8 a.m. – 6 p.m. Friday 8 a.m. - 4:30 p.m.