

# SUPERHERO

## "MICROSOFT TEAMS TRAINING"

**Alva Santiago**, Microsoft Certified Trainer (MCT), Microsoft Certified Professional (MCP). Born in New York City. Moved to Southern California in 1984. Fully bilingual in English and Spanish. Alva has been a business consultant and corporate trainer for 30 years. As a MCT, her clients include, but not limited to, Oracle, Oakley, Pentel, Nestles, Lisi Aerospace, GCS Aerospace, GKN Aerospace, United Way of New York City, U.S. Army Hospital in Colorado, Oklahoma Bureau of Narcotics, SpaceX, AEG Live, Hilton Worldwide. Remote trainings included clients in Hong Kong, Singapore, Jakarta, Mexico City, Sao Paulo, Buenos Aires, Chile, Denmark, Dublin, and new locations open up each year. As a consultant, hired by corporate clients to design and create business intelligence tools in Excel. Clients include Columbia University, Apollo Insurance, and Santa Monica Seafood. Also, designed and built two Access databases for the Marine Corp in Miramar to register and monitor trainees and their families. Experienced in Microsoft Excel, Word, Access, Outlook, PowerPoint, Project, Business Intelligence for Excel, and Power BI for Desktop. And, continually upgrading to newer software skills.



**ALVA SANTIAGO**