

Step 4: Receive Your Refund

Cerritos College has partnered with [BankMobile](#) Disbursements to deliver financial aid refunds.

- Once awarded financial aid, you will be sent a refund selection kit in a green envelope. For this reason, it is important to keep your address up to date on [MyCerritos](#).



- Next, you will go to www.refundselection.com to use the personal code provided and select how you would like to receive your refund. [You have choices!](#)
 - Electronic Deposit to Another Account
 - Electronic Deposit to BankMobile Vibe Account



- An e-mail notification will be sent to you from BankMobile once your refund is processed and disbursed to you. You can also check the status of your refund online or sign up to receive mobile alerts.
- BankMobile offers fee-free access to over 55,000 Allpoint ATMs. Visit www.allpointnetwork.com to find the nearest free withdrawal ATM. [Review Guide to Services and Fees](#).
- If you choose to open an account with BankMobile, they are required to properly identify each of its account holders due to federal regulations. You may be required to submit proof of identity to meet the requirements of the [Customer Identification Program \(CIP\)](#).
- For assistance from BankMobile, call the **Customer Care Phone: 1-866-719-5716**.



For further information, please contact the Financial Aid office at (562) 860-2451 Ext. 2397, e-mail us at finaid-staff-list@cerritos.edu, or join the [QLess line](#) to come in person.

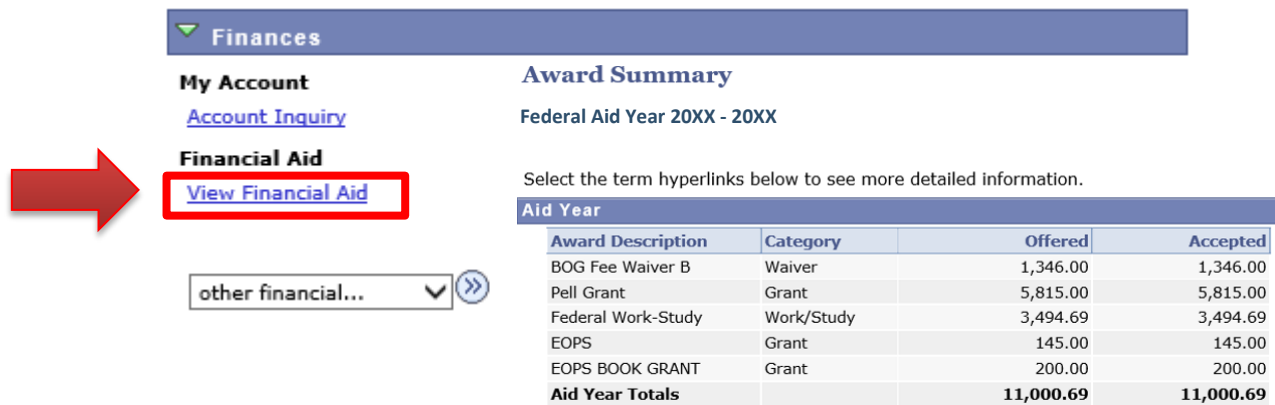
Step 3: Review Your Awards

Log in to MyCerritos at my.cerritos.edu

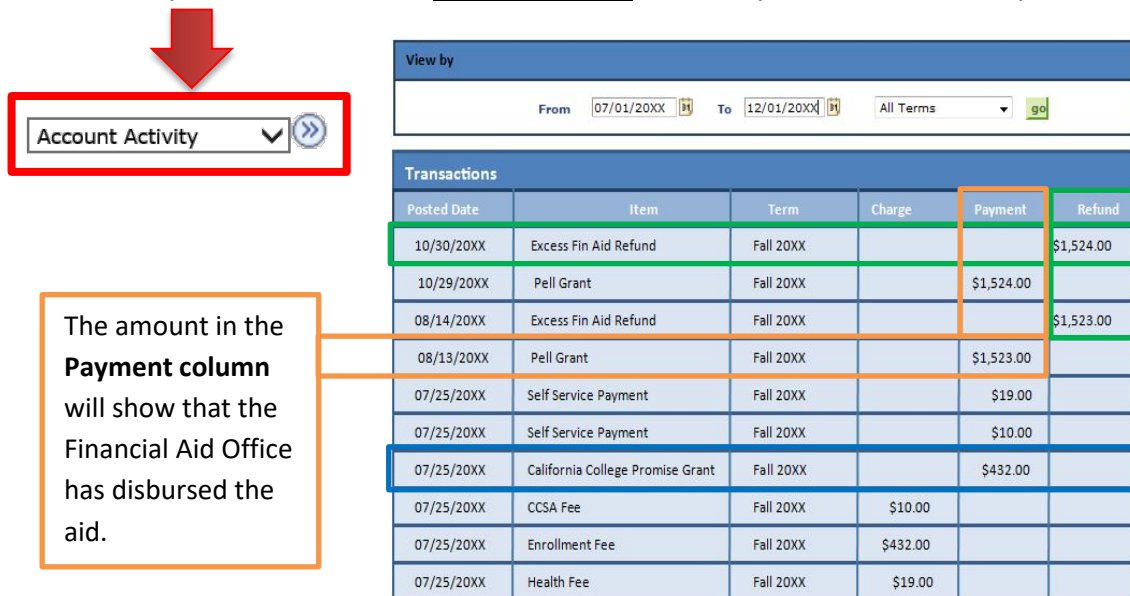
- Once your eligibility has been determined, you will receive an "Award Notification" on MyCerritos via the **Message Center**. The Message Center is located at the top of the Student Center portal.



- Under the Finances section, you can also click on **View Financial Aid** to view your awards.



- View drop down list and select **Account Activity** to view if your refund has been processed.



Once the amount is displayed in the **Refund column**, it can take 2-5 business days to receive your refund.

The amount in the **Payment column** will show that the Financial Aid Office has disbursed the aid.

If you see CC Promise Grant Waiver in the **Payment column**, your enrollment fees are covered.

In general, you should receive your refund on your preferred refund option within 3-5 business days from the posted refund date. If you have ACH-Direct Deposit, then it will be an additional 2-3 business days.

Note: Your California College Promise Grant Waiver does not cover Lab Fees, Student Activity/CCSA Fee, and Health Fee. If you fail to pay your fees by the published deadline, your classes maybe dropped.