Student Accessibility Services Student Guide to Alternate Media



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Submit Alternate Media Request

Start by visiting the SAS website at www.cerritos.edu/sas/ and then click "SAS Student Portal".



Then click "Alternate Media Request".



This will bring you to the Alternate Media homepage. This instructional guide and an instructional video are available here. Please read the posted requirements for making Alternate Media requests and then click "Create new request".

	Studen	t Accessibility S	ervices				
Main menu							
Home		New request		My requests		My files	
Welcome to the Cerritos College Alternate Format Request Webpage							
Welcome to the alternate format website. You can use this website to:							
 Create new request View my requests Download my files 							

Please select an option from the menu in order to get started. You will be asked to login using your student ID number. If you have any questions, please refer to this Alternate Media Request Guide or the Alternate Media Instructional Video. For any questions please contact ayshin@cerritos.edu.

Cerritos College provides alternative format for students who are eligible for this service. In order to maintain the integrity of the service offered and comply with the law, the following rules apply to students who use Cerritos College Alternative Media and students who use this system:

1) The student must currently be enrolled at Cerritos College in classes for the current semester or preparing for a licensing exam connected with their recent enrollment at Cerritos College.

2) The student must have a Verification of a Disability by an authorized professional and be registered with SAS.

Then enter your account information on the Cerritos Campus Portal page, then click "login".

CERRITOS CAM	PUS PORTAL
Students If you are student signing in for the first time, y <u>DOB</u> using this format:	vour <u>default password is your 8-digit</u>
MMDDYYYY	
Our website has information on how to reset a	a forgotten password.
Username / Student ID TEST	Carritos
Password	College

This will bring you to the main request page. Click the available drop-down menu's to select the session you need media for as well as the exact course it is required for. Only courses you are officially enrolled in will be shown here.

	Student Ac	cessibility Service	S .				
Main menu							TEST . log out
Home	New	/ request	My requests		My files		
Request by	course						
Please select a sess	sion and course to	o initiate a request. Then	click the "searc	h books" button t	o to find your textboo	ık.	
Requests can only b	e made for one c	course at a time. To make	a request for tw	vo courses, pleas	se complete this proc	ess twice (once per cou	rse).
Registered course	Session:	Select a session	 Courses: 	Select a course in	the session	~	
Searching for book	S						

With the desired session and course selected, click the "search books" button.



Then type in the title or ISBN for the textbooks you need for this course and press enter. Note that you can make a request for more than one textbook per each course.

	Student Accessibility Se	ervices			
Main menu			~	TE	ST . log out
Home	New request	My requests	My files)🚎 2 pendin	ig requests
Search for ye	our Textbook(s)				
Please search for con April Shin at ayshin@	ntent by ISBN or title. Create new ocerritos.edu	valternate media request using the reality of the r	sults. If your textbook v	/ersion does not appear plea	ise contact
Registered courses	Search content by title o	r ISBN This book will not be on the test		0	
Searching for books	Results:		Pend	ing requests	्र

When you see the textbook(s) you need click on the available "+" sign. You and will see them added to your "shopping cart".



Search for your Textbook(s)

Please search for content by ISBN or title. Create new alternate media request using the results. If your textbook version does not appear please contact April Shin at ayshin@cerritos.edu



When all of the books required for the class have been added, click directly on the shopping cart icon.



The textbooks must be purchase prior to submitting a request. You may upload receipt files to the system by clicking the "upload receipt" button.

Home	New request	My requests	My files)🚃 2 pending requests
Student me Please review and	edia content requests of confirm the following requests before su	confirmation) X
THIS IS NOT A TEST	This Is Not a Test ISBN:978-0-3126-5674-4 Published on June 2012 by Courtney Summers Please select your preferred forma	ıt:		oad receipt
	This Book Will Not Be on the ISBN:978-1-4758-4561-7 Published on February 2019	e Test		oad receipt
	Please select your preferred forma	it:		
		SAS Online Student Services PHONE: (562) 860-2451 ext. 2335 VP: (562) 274-7164		÷

Once loaded, the green "upload receipt" button will disappear and a message will appear indicating that a file was successfully uploaded. Click on the shopping cart to continue.



The next page will confirm that your requests were received and send a confirmation email as receipt.



Requests submitted result

Thank you for submitting your alternate format requests. All of your requests were submitted successfully. You will receive a confirmation email promptly with the details.

SAS Online Student Services PHONE: (562) 860-2451 ext. 2335 VP: (562) 274-7164 The confirmation receipt will look similar to the following.

Cerritos College Student Accessibility Services - Alternate Media Request Received



no-reply@cerritos.edu To:



Dear TEST STUDENT (ID: TEST),

This email serves to confirm that SAS has received your request for alternate media item(s). You can view this request(s) by clicking "My Requests" in the Alternate Media page on your student portal.

When your materials are ready you will receive an email with instructions for receiving your material. Please be advised that completion timelines vary by the type of reading material and format requested.

Sincerely,

Student Accessibility Services (SAS) Cerritos College 11110 Alondra Blvd. Norwalk, CA 90650 (562) 860-2451 ext 2335 www.cerritos.edu/sas/

If you click the "My requests" tab and select the term, you will see the books requests that have been submitted.



Access Alternate Media

After office staff have had enough time to process the request and the request has been completed and your alternate media is ready, staff will send an emailing confirming that the status of the request.

Cerritos College Student Accessibility Services - Your Alternate Media Request Has Been Completed



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Dear TEST STUDENT (ID: TEST),

Your alternate media request for 'This Book Will Not Be on the Test' in DIGITAL_TEXTBOOK_ETEXT format has been completed on June 14, 2022 and is one of the following:

- Ready for pick up at the High Tech Center (if a braille/large print request)

- Ready for Download from Kurzweil Account (if a Kurzweil request)

- Ready for Download from the Clockwork Alternate Media Page (for all other requests

Sincerely, Student Accessibility Services (SAS) Cerritos College 11110 Alondra Blvd. Norwalk, CA 90650 (562) 860-2451 ext 2335

www.cerritos.edu/sas/

If files are uploaded to the system, return to the "My files" tab and click on the download buttons that are marked with downward facing arrows.

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Then the file will download to your browser. Click directly on it to view its contents.



If the item is a physical item, such as a braille book, please visit the High Tech Center website to see available hours here:

https://www.cerritos.edu/sas/high-tech-center.htm

For any Kurzweil requests, please check your Kurzweil account. If you have any questions, please feel free to contact April Shin at ayshin@cerritos.edu