## Institutional Effectiveness, Research, \& Planning

 Math Success Center Data Report 2016-17August 29, 2017

This report examines the relationship between visiting Cerritos College's Math Success Center (Math SC) and academic outcomes of students enrolled in a Math course during the 2016-17 school year. The report also compares academic outcomes between students who chose to visit the Math SC and those who did not visit.

## EXECUTIVE SUMMARY

The students who visited Math SC were more likely to pass and complete Math courses than those who did not visit the Math SC. Similarly, students who visited the center more often were more likely to pass and complete their course than students who visited less often.

## Details of the Data

In total, 2,970 students visited the Math SC ${ }^{1}$ during the 2016-17 school year; a slight decrease from the previous year total of 3,317 students, probably reflective of the decrease in overall enrollment in Math courses offered at Cerritos College. Of the 2,970 students who visited the success center for Math programming, 2,635 enrolled in a Math course during fall 2016 or spring 2017. Despite decrease in student headcount, the total number of visits increased about 2,000 from SY 2016 to SY 2017 (Table 1). Of the students that used the Math SC, most visited just once, or 11 to 20 times throughout the year (Figure 1). Eighty-nine percent of the students who enrolled in Math courses visited the Math SC at least once for Maththemed tutoring, directed learning activities (DLAs), or workshops.

Table 1. Frequencies for Math Success Center Student Visits

| SY 2016 |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | Minimum | Maximum | Sum | Mean |
| Visits | 1 | 194 | 31257 | 10.19 |
| Minutes | 0 | 33975.47 | 3009183.60 | 981.47 |
| Hours | 0 | 566.26 | 50153.06 | 16.35 |
| SY 2017 |  |  |  |  |
|  | Minimum | Maximum | Sum | Mean |
| Visits | 1 | 350 | 33579 | 12.74 |
| Minutes | 0 | 82200.13 | 5892534.00 | 2236.00 |
| Hours | 0 | 1370.08 | 98208.90 | 37.26 |

[^0]Figure 1. Counts of Math SC Student Visits


## Math Enrollments by Course

Table 2 shows the number of enrollments in each Math Course by school year. In the 2017 school year, Math 60 had the highest number of enrollees who visited the Math SC (844) and the highest total number of enrollments $(2,915)$.

Table 2. Math SC Enrollments by Math Course

| Math Class | School Year |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  | 2017 |  |
|  | Math SC <br> Enrollment | Total Enrollment | Math SC <br> Enrollment | Total Enrollment |
| 5 | 75 | 308 | 25 | 102 |
| 40 | 445 | 3149 | 221 | 1288 |
| 60 | 1386 | 6767 | 844 | 2915 |
| 70 | 165 | 603 | 90 | 266 |
| 75 | 63 | 301 | 84 | 220 |
| 80 | 1285 | 5220 | 722 | 2305 |
| 80A | 332 | 1700 | 184 | 810 |
| 80B | 355 | 1239 | 157 | 523 |
| 105 | 22 | 62 | 13 | 31 |
| 110A | 34 | 135 | 16 | 56 |
| 110B | 21 | 69 | 9 | 38 |
| 112 | 737 | 2508 | 512 | 1123 |
| 114 | 616 | 2146 | 256 | 857 |
| 115 | 5 | 43 | 4 | 13 |
| 116 | 194 | 551 | 110 | 236 |
| 140 | 452 | 1281 | 197 | 531 |
| 150 | 291 | 533 | 0 | 0 |
| 155 | 51 | 215 | 99 | 215 |
| 170 | 472 | 894 | 217 | 403 |
| 190 | 287 | 574 | 190 | 276 |


| 220 | 139 | 298 | 66 | 133 |
| :--- | ---: | ---: | ---: | ---: |
| 250 | 83 | 164 | 54 | 82 |
| Total | 7510 | 21250 | 4070 | 12423 |

*Students may be enrolled in multiple courses in the same term and throughout the school year.

## Academic Achievement for Math SC Users and Non-Users

Table 3 shows indicators of academic achievement for Math SC users and non-users. On average, Math SC users had higher GPAs, earned more cumulative units, and enrolled in more units in the semester in which took their Math course.

Table 3. Comparison of Math SC Users and Non-Users Enrolled in a Math Course on Academic Achievement Indicators.

| Academic Achievement | School Year |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  |  |  | 2017 |  |  |  |
|  | Math SC Users |  | Non-Users |  | Math SC Users |  | Non-Users |  |
|  | Mean | SD | Mean | SD | Mean | SD | Mean | SD |
| Cumulative GPA | 2.84 | 0.65 | 2.51 | 0.94 | 2.87 | 0.65 | 2.57 | 0.83 |
| Cumulative Units | 50.35 | 31.01 | 39.43 | 29.91 | 57.99 | 32.81 | 45.29 | 30.66 |
| Units Taken | 7.97 | 5.03 | 6.06 | 4.97 | 8.63 | 5.18 | 7.23 | 5.06 |

## Demographic Data for Math SC Users and Non-Users

Tables 4 through 6 show demographic data for students who enrolled in an Math course during fall 2016 and spring 2017. The tables compare students who visited the Math Success Center to students who did not use the center. The groups have similar gender (Table 4), ethnic (Table 5), and age (Table 6) composition.

Table 4. Comparison of Math SC Users and Non-Users Enrolled in a Math Course by Gender

| Gender | School Year |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  |  |  | 2017 |  |  |  |
|  | Math SC Users |  | Non-Users |  | Math SC Users |  | Non-Users |  |
|  | Count | Percent | Count | Percent | Count | Percent | Count | Percent |
| Female | 1619 | 53\% | 6644 | 53\% | 1404 | 53\% | 3390 | 53\% |
| Male | 1383 | 45\% | 5688 | 45\% | 1186 | 45\% | 2913 | 45\% |
| Unknown | 64 | 2\% | 210 | 2\% | 45 | 2\% | 117 | 2\% |
| Total | 3066 | 100\% | 12542 | 100\% | 2635 | 100\% | 6420 | 100\% |

Table 5. Comparison of Math SC Users and Non-Users Enrolled in a Math Course by Ethnicity

| Ethnicity | School Year |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  |  |  | 2017 |  |  |  |
|  | Math SC |  | Non-Users |  | Math SC |  | Non-Users |  |
|  | Count | Percent | Count | Percent | Count | Percent | Count | Percent |
| African American/ Black | 122 | 4\% | 300 | 2\% | 92 | 3\% | 122 | 2\% |
| American Indian/ Alaskan Native | 174 | 6\% | 654 | 5\% | 163 | 6\% | 320 | 5\% |
| Asian | 350 | 11\% | 1761 | 14\% | 383 | 15\% | 887 | 14\% |
| Filipino | 56 | 2\% | 165 | 1\% | 29 | 1\% | 79 | 1\% |
| Hispanic/ Latino | 2017 | 66\% | 8449 | 67\% | 1723 | 65\% | 4445 | 69\% |


| Multiracial | 5 | $0 \%$ | 6 | $0 \%$ | 1 | $0 \%$ | 2 | $0 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Pacific Islander | 22 | $1 \%$ | 71 | $1 \%$ | 10 | $0 \%$ | 38 | $1 \%$ |
| White | 102 | $3 \%$ | 336 | $3 \%$ | 60 | $2 \%$ | 144 | $2 \%$ |
| Unknown | 218 | $7 \%$ | 800 | $6 \%$ | 174 | $7 \%$ | 383 | $6 \%$ |
| Total | 3066 | $100 \%$ | 12542 | $100 \%$ | 2635 | $100 \%$ | 6420 | $100 \%$ |

Table 6. Comparison of Math SC Users and Non-Users Enrolled in a Math Course by Age Group

|  | School Year |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Age Group | 2016 |  |  |  | 2017 |  |  |  |
|  | Math SC Users |  | Non-Users |  | Math SC Users |  | Non-Users |  |
|  | Count | Percent | Count | Percent | Count | Percent | Count | Percent |
| 19 or younger | 746 | 24\% | 4487 | 36\% | 714 | 27\% | 2266 | 35\% |
| 20-24 | 1374 | 45\% | 5045 | 40\% | 1123 | 43\% | 2656 | 41\% |
| 25-29 | 472 | 15\% | 1674 | 13\% | 366 | 14\% | 856 | 13\% |
| 30-34 | 168 | 5\% | 669 | 5\% | 188 | 7\% | 317 | 5\% |
| 35-39 | 117 | 4\% | 303 | 2\% | 90 | 3\% | 152 | 2\% |
| 40-49 | 131 | 4\% | 267 | 2\% | 100 | 4\% | 128 | 2\% |
| 50 or older | 58 | 2\% | 97 | 1\% | 54 | 2\% | 45 | 1\% |
| Total | 3066 | 100\% | 12542 | 100\% | 2635 | 100\% | 6420 | 100\% |

## Completion and Success Rates by Math SC

Completion. Completion rate was defined as the percentage of students that earned a grade in the course ( A , B, C, D, F, P, or NP) and did not withdraw. Math SC users had higher completion rates in most Math courses (Table 7). A chi-square test indicated that Math SC users were more likely to complete Math courses than students who did not visit the Math $S C, \chi^{2}(1)=82.29, p<.001$. Further analysis showed that the risk of failure to complete increased by over 100 percent $(R R=1.34)$ for students who did not visit the learning center.

Table 7. Completion Rates by course for Math SC Users and Non-Users

| Math Course | School Year |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  |  |  | 2017 |  |  |  |
|  | Math SC Users |  | Non-Users |  | Math SC Users |  | Non-Users |  |
|  | Total Enrolled | Rate | Total Enrolled | Rate | Total Enrolled | Rate | Total Enrolled | Rate |
| 5 | 75 | 84\% | 233 | 70\% | 25 | 80\% | 77 | 70\% |
| 40 | 445 | 80\% | 2704 | 75\% | 221 | 80\% | 1066 | 73\% |
| 60 | 1386 | 74\% | 5381 | 70\% | 844 | 77\% | 2070 | 70\% |
| 70 | 165 | 85\% | 438 | 76\% | 90 | 80\% | 176 | 74\% |
| 75 | 63 | 89\% | 238 | 81\% | 84 | 88\% | 136 | 77\% |
| 80 | 1285 | 76\% | 3935 | 71\% | 722 | 77\% | 1583 | 69\% |
| 80A | 332 | 82\% | 1368 | 77\% | 184 | 82\% | 626 | 74\% |
| 80B | 355 | 81\% | 884 | 78\% | 157 | 83\% | 366 | 71\% |
| 105 | 22 | 86\% | 40 | 70\% | 13 | 92\% | 18 | 78\% |
| 110A | 34 | 100\% | 101 | 95\% | 16 | 100\% | 40 | 93\% |
| 110B | 21 | 81\% | 48 | 79\% | 9 | 67\% | 29 | 76\% |
| 112 | 737 | 79\% | 1771 | 74\% | 512 | 80\% | 611 | 70\% |


| 114 | 616 | $67 \%$ | 1530 | $60 \%$ | 256 | $69 \%$ | 601 | $62 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 115 | 5 | $60 \%$ | 38 | $61 \%$ | 4 | $50 \%$ | 9 | $68 \%$ |
| 116 | 194 | $81 \%$ | 357 | $73 \%$ | 110 | $76 \%$ | 126 | $66 \%$ |
| 140 | 452 | $76 \%$ | 829 | $69 \%$ | 197 | $73 \%$ | 333 | $62 \%$ |
| 150 | 291 | $80 \%$ | 242 | $75 \%$ | 0 |  | 0 |  |
| 155 | 51 | $78 \%$ | 164 | $66 \%$ | 99 | $77 \%$ | 116 | $62 \%$ |
| 170 | 472 | $75 \%$ | 422 | $69 \%$ | 217 | $74 \%$ | 186 | $69 \%$ |
| 190 | 287 | $75 \%$ | 287 | $64 \%$ | 190 | $71 \%$ | 86 | $49 \%$ |
| 220 | 139 | $84 \%$ | 159 | $73 \%$ | 66 | $91 \%$ | 67 | $78 \%$ |
| 250 | 83 | $82 \%$ | 81 | $64 \%$ | 54 | $80 \%$ | 28 | $61 \%$ |
| Total | 7510 | $77 \%$ | 21250 | $72 \%$ | 4070 | $77 \%$ | 8350 | $70 \%$ |

Student Success. Success rate was defined as the percentage of students earning a grade of $A, B, C$, or $P$ (passing). Failure was defined as a student earning a grade of W, D, F, FW, or NP (not passing). Table 8 compares success rates for Math SC users and non-users by course. A chi-square test indicated that Math SC users had higher overall rates of student success than non-users, $\chi^{2}(1)=115.58, p<.001$. We calculated the Relative Risk to assess the size of the relationship between visiting the Math SC and student success. This analysis showed that the risk of failure increased by more than 20 percent $(R R=1.23)$ for students who did not visit the learning center.

Table 8. Comparison of Success Rates for Math SC Users and Non-Users by Math Course

| Math Course | School Year |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  |  |  | 2017 |  |  |  |
|  | Math SC Users |  | Non-Users |  | Math SC Users |  | Non-Users |  |
|  | Total Enrolled | Rate | Total Enrolled | Rate | Total Enrolled | Rate | Total Enrolled | Rate |
| 5 | 75 | 75\% | 233 | 57\% | 25 | 56\% | 77 | 58\% |
| 40 | 445 | 63\% | 2704 | 50\% | 221 | 56\% | 1066 | 49\% |
| 60 | 1386 | 48\% | 5381 | 42\% | 844 | 49\% | 2070 | 41\% |
| 70 | 165 | 65\% | 438 | 59\% | 90 | 58\% | 176 | 57\% |
| 75 | 63 | 48\% | 238 | 49\% | 84 | 49\% | 136 | 43\% |
| 80 | 1285 | 49\% | 3935 | 46\% | 722 | 54\% | 1583 | 42\% |
| 80A | 332 | 67\% | 1368 | 57\% | 184 | 61\% | 626 | 56\% |
| 80B | 355 | 63\% | 884 | 41\% | 157 | 68\% | 366 | 54\% |
| 105 | 22 | 77\% | 40 | 58\% | 13 | 85\% | 18 | 72\% |
| 110A | 34 | 94\% | 101 | 86\% | 16 | 75\% | 40 | 83\% |
| 110B | 21 | 57\% | 48 | 69\% | 9 | 56\% | 29 | 59\% |
| 112 | 737 | 61\% | 1771 | 56\% | 512 | 61\% | 611 | 48\% |
| 114 | 616 | 47\% | 1530 | 40\% | 256 | 50\% | 601 | 41\% |
| 115 | 5 | 40\% | 38 | 47\% | 4 | 25\% | 9 | 56\% |
| 116 | 194 | 64\% | 357 | 59\% | 110 | 63\% | 126 | 51\% |
| 140 | 452 | 60\% | 829 | 48\% | 197 | 59\% | 333 | 46\% |
| 150 | 291 | 69\% | 242 | 64\% | 0 |  | 0 |  |
| 155 | 51 | 51\% | 164 | 48\% | 99 | 62\% | 116 | 38\% |
| 170 | 472 | 52\% | 422 | 48\% | 217 | 54\% | 186 | 50\% |
| 190 | 287 | 65\% | 287 | 48\% | 190 | 55\% | 86 | 33\% |


| 220 | 139 | $68 \%$ | 159 | $48 \%$ | 66 | $80 \%$ | 67 | $61 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 250 | 83 | $63 \%$ | 81 | $46 \%$ | 54 | $56 \%$ | 28 | $32 \%$ |
| Total | 7510 | $56 \%$ | 21250 | $49 \%$ | 4070 | $56 \%$ | 8350 | $46 \%$ |

## Frequency of Math SC Visits and Course Outcomes

Math SC users were categorized according to their total number of visits during the 2016-17 school year. The categories were minimal user ( 1 visit), casual user ( $2-5$ visits), moderate user ( $6-10$ visits), frequent user (11-20 visits) and extreme user ( 21 and more visits). The final two columns of Table 9 show the success and completion rates for each user type. The columns show increases in success and completion rates as the frequency of visits increases.

Table 9. Math SC User Profile Data

| School Year | User Type | Math SC Students |  | Visits |  |  | Outcome Rates |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Number | Percent of Total | Range | Average Number | Average Time | Completion | Success |
| 2016 | Minimal | 822 | 27\% | 1 | 1.00 | 0.98 | 84\% | 61\% |
|  | Casual | 1003 | 33\% | 2-5 | 3.08 | 3.87 | 87\% | 65\% |
|  | Moderate | 445 | 15\% | 6-10 | 7.77 | 10.07 | 89\% | 69\% |
|  | Frequent | 388 | 13\% | 11-20 | 14.71 | 21.55 | 92\% | 73\% |
|  | Extreme | 408 | 13\% | 21 or more | 44.56 | 7.87 | 99\% | 85\% |
|  | Total | 3066 | 100\% |  | 10.19 | 16.35 | 89\% | 68\% |
| 2017 | Minimal | 698 | 27\% | 1 | 1.00 | 6.70 | 77\% | 53\% |
|  | Casual | 828 | 31\% | 2-5 | 3.09 | 2.17 | 82\% | 57\% |
|  | Moderate | 353 | 13\% | 6-10 | 7.67 | 3.55 | 86\% | 63\% |
|  | Frequent | 316 | 12\% | 11-20 | 14.85 | 1.82 | 86\% | 68\% |
|  | Extreme | 440 | 17\% | 21 or more | 52.10 | 12.57 | 92\% | 74\% |
|  | Total | 2635 | 100\% |  | 15.74 | 13.27 | 83\% | 61\% |

## Directed Learning Activities

In SY 2017, the success center hosted 468 Directed Learning Activity Visits for 165 unduplicated students. The number of visits decreased (number of visits = 1179; number of unduplicated students $=391$ ) from the previous school year. However, this decrease was due to couple of students in SY 2016 attending every DLA session offered multiple times within the same day. Figure 2 shows that most students visited the success center for Directed Learning Activities between 11 and 20 times. Table 10 displays the count of DLA visits by type.

Figure 2. Counts of Math SC Directed Learning Activity Visits


Table 10. Count of DLA visits by type

| DLA Name | School Year |  |
| :--- | ---: | ---: |
|  | 2016 | 2017 |
| M001.1 - Equivalent Fractions | 26 | 3 |
| M002.1 - Order of Operations | 23 | 6 |
| M003.1 - Unit Conversion | 6 | 3 |
| M004.1 - Adding and Subtracting Integers | 36 | 3 |
| M005.1 - Order of Operations - Scientific Calculations | 7 | 3 |
| M006.1 - Solving Basic Linear Equations Using Chips | 13 | 4 |
| M007.1 - Adding and Subtracting Fractions-Fraction Tiles | 12 | 8 |
| M008.1 - Applying The Concepts of Percent | 8 | 2 |
| M009.1 - Proportional Reasoning | 3 | 7 |
| M010.1 - Adding and Subtracting Whole Numbers | 13 | 1 |
| M011.1 - Multiplying and Dividing Whole Numbers | 7 | 3 |
| M012.1 - Adding and Subtracting Decimals | 7 | 7 |
| M013.1 - Multiplying and Dividing Decimals | 9 | 2 |
| M014.1 - After-Exam Debriefing | 212 | 3 |
| M101.1 - Linear Model Applications | 33 | 13 |
| M102.1 - Scientific Notation | 57 | 23 |
| M103.1 - Word Problems (Investments) | 55 | 12 |
| M104.1 - Word Problems (Mixtures) | 52 | 17 |
| M105.1 - Word Problems (Coin) | 34 | 3 |
| M106.1 - Word Problems (Translation) | 33 | 7 |
| M107.1 - Word Problems: Uniform Motion | 13 | 4 |
| M108.1 - Solving Linear Equations | 66 | 35 |
| M109.1 - Quadratic Formula | 74 | 49 |
| M110.1 - Translating Algebraic Expressions | 32 | 8 |
| M111.1 - Transformations Using Parent Graphs | 25 | 2 |
| M112.1 - Factoring Up to Four Terms | 58 | 41 |
| M113.1 - Factoring: 3-Terms (ac Method) | 33 | 34 |
| M114.1 - Factoring: Two Terms | 110 | 55 |


| M115.1 - Factoring: 3-Terms (a=1) | 36 | 31 |
| :--- | ---: | ---: |
| M116.1 - Factoring: 3-Terms (does not equal 1) | 26 | 6 |
| M401.1 - Pythagorean Theorem | 14 | 8 |
| M402.1 - Simplifying Using Trigonometric Identities | 1 | 0 |
| M403.1 - Graphing Sine and Cosine Functions (Part One) | 1 | 0 |
| M404.1 - Graphing Sine And Cosine Functions ( Part Two) | 0 | 2 |
| M601.1 - Pharmacology Calculations | 44 | 57 |
| M602.1 - Reading a Food Label | 0 | 5 |
| M603.1 - Unit Conversion: Volume Areas | 0 | 1 |
| Total | 1179 | 468 |

## Demographic Data for DLA Users and Non-Users

Tables 11 through 13 show demographic data for students who enrolled in a Math course during fall 2016 and spring 2017. The tables compare students who attended a DLA to students who did not attend. The groups have similar gender (Table 11), ethnic (Table 12), and age (Table 13) composition.

Table 11. Comparison of DLA Users and Non-Users enrolled in a Math course by gender

| School Year |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gender | 2016 |  |  |  | 2017 |  |  |  |
|  | DLA User |  | Non-User |  | DLA User |  | Non-User |  |
|  | Count | Percent | Count | Percent | Count | Percent | Count | Percent |
| Female | 201 | 56\% | 8062 | 53\% | 84 | 69\% | 4710 | 53\% |
| Male | 147 | 41\% | 6924 | 45\% | 35 | 29\% | 4064 | 46\% |
| Unknown | 10 | 3\% | 264 | 2\% | 2 | 2\% | 160 | 2\% |
| Total | 358 | 100\% | 15250 | 100\% | 121 | 100\% | 8934 | 100\% |

Table 12. Comparison of DLA Users and Non-Users enrolled in a Math course by ethnicity

| Ethnicity | School Year |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  |  |  | 2017 |  |  |  |
|  | DLA User |  | Non-User |  | DLA User |  | Non-User |  |
|  | Count | Percent | Count | Percent | Count | Percent | Count | Percent |
| African American/ Black | 15 | 4\% | 407 | 3\% | 5 | 4\% | 209 | 2\% |
| American Indian/ Alaskan Native | 12 | 3\% | 816 | 5\% | 8 | 7\% | 475 | 5\% |
| Asian | 37 | 10\% | 2074 | 14\% | 17 | 14\% | 1253 | 14\% |
| Filipino | 8 | 2\% | 213 | 1\% | 1 | 1\% | 107 | 1\% |
| Hispanic/ Latino | 244 | 68\% | 10222 | 67\% | 82 | 68\% | 6086 | 68\% |
| Multiracial | 1 | 0\% | 10 | 0\% | 0 | 0\% | 3 | 0\% |
| Pacific Islander | 1 | 0\% | 92 | 1\% | 0 | 0\% | 48 | 1\% |
| Unknown | 25 | 7\% | 993 | 7\% | 5 | 4\% | 552 | 6\% |
| White | 15 | 4\% | 423 | 3\% | 3 | 2\% | 201 | 2\% |
| Total | 358 | 100\% | 15250 | 100\% | 121 | 100\% | 8934 | 100\% |

Table 13. Comparison of DLA Users and Non-Users enrolled in a Math course by age

|  | School Year |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  |  |  | 2017 |  |  |  |
| Age Group | DLA Users |  | Non-Users |  | DLA Users |  | Non-Users |  |
|  | Count | Percent | Count | Percent | Count | Percent | Count | Percent |
| 19 or younger | 83 | 23\% | 5150 | 34\% | 48 | 40\% | 2932 | 33\% |
| 20-24 | 153 | 43\% | 6266 | 41\% | 39 | 32\% | 3740 | 42\% |
| 25-29 | 57 | 16\% | 2089 | 14\% | 16 | 13\% | 1206 | 14\% |
| 30-34 | 24 | 7\% | 813 | 5\% | 8 | 7\% | 497 | 6\% |
| 35-39 | 12 | 3\% | 408 | 3\% | 2 | 2\% | 240 | 3\% |
| 40-49 | 15 | 4\% | 383 | 3\% | 4 | 3\% | 224 | 3\% |
| 50 or older | 14 | 4\% | 141 | 1\% | 4 | 3\% | 95 | 1\% |
| Total | 358 | 100\% | 15250 | 100\% | 121 | 100\% | 8934 | 100\% |

## Academic Outcomes by DLA Use

Table 14 shows indicators of academic achievement for DLA users and non-users. During SY 2017, DLA users had higher GPAs and enrolled in more units in the semester in which took their Math course, but students who did not use DLA tended to earn about 0.25 more cumulative units than DLA users.

Table 14. Comparison of DLA Users and Non-Users Enrolled in a Math Course on Academic Achievement Indicators.

| Academic Achievement | School Year |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  |  |  | 2017 |  |  |  |
|  | DLA Users |  | Non-Users |  | DLA Users |  | Non-Users |  |
|  | Mean | SD | Mean | SD | Mean | SD | Mean | SD |
| Cumulative GPA | 2.93 | 0.59 | 2.57 | 0.90 | 2.70 | 0.61 | 2.66 | 0.80 |
| Cumulative Units | 50.20 | 27.51 | 41.59 | 30.53 | 48.74 | 28.00 | 48.99 | 31.87 |
| Units Taken | 7.80 | 4.89 | 6.44 | 5.04 | 9.41 | 4.89 | 7.61 | 5.13 |

## Completion and Success Rates by DLA Use

Completion. Completion rate was defined as the percentage of students that earned a grade in the course (A, B, C, D, F, P, or NP) and did not withdraw. DLA users had higher completion rates in most Math courses (Table 15). A chi-square test indicated that DLA users were more likely to complete Math courses than students who did not visit the DLA, $\chi^{2}(1)=32.34, p<.001$. Further analysis showed that the risk of failure to complete doubled ( $R R=2.47$ ) for students who did not visit the learning center.

Table 16. Completion Rates by course for DLA Users and Non-Users

| School Year |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Math Course | 2016 |  |  |  | 2017 |  |  |  |
|  | DLA Users |  | Non-Users |  | DLA Users |  | Non-Users |  |
|  | Total Enrolled | Rate | Total Enrolled | Rate | Total Enrolled | Rate | Total Enrolled | Rate |
| 5 | 25 | 80\% | 283 | 73\% | 1 | 0\% | 101 | 73\% |
| 40 | 80 | 88\% | 3063 | 75\% | 7 | 71\% | 1275 | 74\% |


| 60 | 203 | $81 \%$ | 6562 | $71 \%$ | 103 | $96 \%$ | 2811 | $71 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 70 | 19 | $79 \%$ | 582 | $78 \%$ | 6 | $50 \%$ | 260 | $77 \%$ |
| 75 | 4 | $100 \%$ | 294 | $82 \%$ | 4 | $75 \%$ | 213 | $81 \%$ |
| 80 | 190 | $85 \%$ | 5029 | $72 \%$ | 83 | $93 \%$ | 2222 | $71 \%$ |
| $80 A$ | 35 | $83 \%$ | 1665 | $77 \%$ | 2 | $50 \%$ | 808 | $76 \%$ |
| $80 B$ | 56 | $88 \%$ | 1183 | $78 \%$ | 4 | $75 \%$ | 519 | $75 \%$ |
| 105 | 0 |  | 62 | $76 \%$ |  |  | 31 | $84 \%$ |
| $110 A$ | 2 | $100 \%$ | 133 | $96 \%$ | 2 | $100 \%$ | 54 | $94 \%$ |
| $110 B$ | 0 |  | 69 | $80 \%$ |  |  | 38 | $74 \%$ |
| 112 | 60 | $77 \%$ | 2448 | $75 \%$ | 10 | $70 \%$ | 1113 | $75 \%$ |
| 114 | 27 | $56 \%$ | 2119 | $62 \%$ | 5 | $60 \%$ | 852 | $64 \%$ |
| 115 | 0 |  | 43 | $61 \%$ |  |  | 13 | $54 \%$ |
| 116 | 5 | $80 \%$ | 546 | $76 \%$ | 3 | $100 \%$ | 233 | $71 \%$ |
| 140 | 68 | $85 \%$ | 1212 | $71 \%$ | 5 | $40 \%$ | 525 | $69 \%$ |
| 150 | 99 | $80 \%$ | 434 | $77 \%$ |  |  |  |  |
| 155 | 3 | $100 \%$ | 212 | $68 \%$ | 1 | $100 \%$ | 214 | $69 \%$ |
| 170 | 80 | $69 \%$ | 814 | $72 \%$ | 1 | $100 \%$ | 402 | $71 \%$ |
| 190 | 31 | $71 \%$ | 542 | $70 \%$ |  |  | 276 | $64 \%$ |
| 220 | 6 | $100 \%$ | 292 | $77 \%$ |  |  | 133 | $84 \%$ |
| 250 | 3 | $100 \%$ | 161 | $73 \%$ |  |  | 82 | $73 \%$ |
| Total | 996 | $81 \%$ | 27748 | $73 \%$ | 237 | $89 \%$ | 12175 | $72 \%$ |

Student Success. Success rate was defined as the percentage of students earning a grade of $A, B, C$, or $P$ (passing). Failure was defined as a student earning a grade of W, D, F, FW, or NP (not passing). Table 16 compares success rates for students who attended a DLA and non-users by course. A chi-square test indicated that students who attended a DLA had higher overall rates of student success than non-users, $\chi^{2}(1)=8.93, p<$ .001. We calculated the Relative Risk to assess the size of the relationship between attending a DLA and student success. This analysis showed that the risk of failure increased by 20 percent ( $R R=1.23$ ) for students who did not use DLAs.

Table 16. Comparison of Success Rates for DLA Users and Non-Users by Math Course

| Math Course | School Year |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  |  |  | 2017 |  |  |  |
|  | DLA Users |  | Non-Users |  | DLA Users |  | Non-Users |  |
|  | Total Enrolled | Rate | Total Enrolled | Rate | Total Enrolled | Rate | Total Enrolled | Rate |
| 5 | 25 | 80\% | 283 | 60\% | 1 | 0\% | 101 | 58\% |
| 40 | 80 | 69\% | 3063 | 52\% | 7 | 43\% | 1275 | 50\% |
| 60 | 203 | 57\% | 6562 | 43\% | 103 | 68\% | 2811 | 42\% |
| 70 | 19 | 58\% | 582 | 60\% | 6 | 33\% | 260 | 58\% |
| 75 | 4 | 75\% | 294 | 48\% | 4 | 50\% | 213 | 45\% |
| 80 | 190 | 58\% | 5029 | 47\% | 83 | 60\% | 2222 | 45\% |
| 80A | 35 | 74\% | 1665 | 59\% | 2 | 50\% | 808 | 57\% |
| 80B | 56 | 63\% | 1183 | 60\% | 4 | 25\% | 519 | 58\% |
| 105 |  |  | 62 | 65\% |  |  | 31 | 77\% |
| 110A | 2 | 100\% | 133 | 88\% | 2 | 0\% | 54 | 83\% |


| 110 B |  | 69 | $65 \%$ |  | 38 | $58 \%$ |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 112 | 60 | $58 \%$ | 2448 | $57 \%$ | 10 | $40 \%$ | 1113 | $54 \%$ |
| 114 | 27 | $41 \%$ | 2119 | $42 \%$ | 5 | $60 \%$ | 852 | $44 \%$ |
| 115 |  |  | 43 | $51 \%$ |  |  | 13 | $46 \%$ |
| 116 | 5 | $80 \%$ | 546 | $61 \%$ | 3 | $67 \%$ | 233 | $56 \%$ |
| 140 | 68 | $79 \%$ | 1212 | $51 \%$ | 5 | $0 \%$ | 525 | $51 \%$ |
| 150 | 99 | $61 \%$ | 434 | $68 \%$ |  |  |  |  |
| 155 | 3 | $100 \%$ | 212 | $48 \%$ | 1 | $100 \%$ | 214 | $49 \%$ |
| 170 | 80 | $45 \%$ | 814 | $50 \%$ | 1 | $0 \%$ | 402 | $52 \%$ |
| 190 | 31 | $58 \%$ | 542 | $56 \%$ |  |  | 276 | $48 \%$ |
| 220 | 6 | $100 \%$ | 292 | $56 \%$ |  |  | 133 | $71 \%$ |
| 250 | 3 | $100 \%$ | 161 | $53 \%$ |  |  | 82 | $48 \%$ |
| Total | 996 | $61 \%$ | 27748 | $50 \%$ | 237 | $59 \%$ | 12175 | $49 \%$ |


[^0]:    ${ }^{1}$ Visits to the MATH SC include Math tutoring, directed learning activities, and workshops.

