# Institutional Effectiveness, Research, \& Planning 

## Reading Success Center Data Report 2015-16

Feb. 23, 2017
Please note this report will be prepared annually, each summer. Due to circumstances beyond our control, reporting was delayed (Jan. 2017). This report examines the relationship between visiting Cerritos College's Reading Success Center (RSC) and academic outcomes of students enrolled in a Reading course during the 2015-16 school year. The report also compares academic outcomes between students who chose to visit the RSC and those who did not visit.

## Executive Summary

Students who visited the Reading Success Center were more likely pass and complete Reading courses than those who did not. Similarly, students who visited the center more often were more likely to pass their course than students who visited less frequently.

## Details of the Data

A total of 157 students visited the Reading Success Center during the 2015-16 school year. The students visited the center 425 times and spent about 322 hours there (Table 1). Of the students that used the RSC, most visited between one to five times (Figure 1). A majority (90) of the students who visited the center were enrolled in a Reading course sometime during the school year. About 3\% of students who enrolled in a Reading course chose to visit the Reading Success Center (90 of a total 3,214 students enrolled in a Reading course).

Table 1. Frequencies for Reading Success Center Student Visits

| Variable | Minimum | Maximum | Total | Median | Mean |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Visits | 1.00 | 13.00 | 425.00 | 2.00 | 2.71 |
| Minutes | 0.60 | 666.28 | 19372.52 | 84.60 | 123.39 |
| Hours | 0.01 | 11.10 | 322.88 | 1.41 | 2.06 |

Figure 1. Counts of RSC Student Visits


## Reading Enrollments by Course

Table 2 shows the number of enrollments in each Reading course. The middle column shows the number of enrolled students that visited the RSC. The last column shows the total number of students enrolled in the course throughout the 2015-16 school year. Reading 54 had the highest number of enrollees who visited the RSC (44) and the highest total number (1857).

Table 2. RSC Enrollments by Reading Course

| Reading <br> Course | Visited <br> ESC* | Total |
| :--- | ---: | ---: |
| 44 | 3 | 190 |
| 48 | 14 | 779 |
| 49 | 34 | 859 |
| 54 | 44 | 1857 |
| 97 | 36 | 287 |
| 200 | 4 | 286 |
| Total | 135 | 4258 |

*Students may be enrolled in multiple courses in the same term and throughout the school year.

## Demographic Data for RSC Users

Tables 3 through Table 5 show demographic data by enrollment for students who used the Reading Success Center and students who did not use the center. Table 3 shows that RSC users have a higher proportion of female students than the non-user group. Tables 4 and 5 show that the two groups had similar ethnic and age composition.

Table 3. Comparison of RSC Users and Non-Users Enrolled in a Reading Course by Gender

| Gender | RSC Users |  |  | Non-Users |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Count | Percent |  | Count | Percent |
| Female | 70 | $78 \%$ |  | 1868 | $60 \%$ |
| Male | 17 | $19 \%$ |  | 1215 | $39 \%$ |
| Unknown | 3 | $3 \%$ |  | 41 | $1 \%$ |
| Total | 90 | $100 \%$ |  | 3124 | $100 \%$ |

Table 4. Comparison of RSC Users and Non-Users Enrolled in a Reading Course by Ethnicity

| Ethnicity | RSC Users |  |  | Non-Users |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Count | Percent |  | Count | Percent |
| Asian | 17 | $19 \%$ |  | 537 | $17 \%$ |
| Black | 3 | $3 \%$ |  | 65 | $2 \%$ |
| Hispanic | 64 | $71 \%$ |  | 2154 | $69 \%$ |
| White | 0 | $0 \%$ |  | 46 | $1 \%$ |
| Other | 6 | $7 \%$ |  | 322 | $10 \%$ |
| Total | 90 | $100 \%$ |  | 3124 | $100 \%$ |

Table 5. Comparison of RSC Users and Non-Users Enrolled in a Reading Course by Age Range

| Age Group | RSC Users |  |  | Non-Users |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Count | Percent |  | Count | Percent |  |
| 19 or younger | 27 | $30 \%$ |  | 759 | $24 \%$ |  |
| $20-24$ | 39 | $43 \%$ |  | 1692 | $54 \%$ |  |
| $25-29$ | 7 | $8 \%$ |  | 355 | $11 \%$ |  |
| $30-34$ |  | 6 | $7 \%$ |  | 122 | $4 \%$ |
| $35-39$ | 4 | $4 \%$ |  | 89 | $3 \%$ |  |
| $40-49$ | 6 | $7 \%$ |  | 67 | $2 \%$ |  |
| 50 or older | 1 | $1 \%$ |  | 40 | $1 \%$ |  |
| Total | 90 | $100 \%$ |  | 3124 | $100 \%$ |  |

## Academic Outcomes

GPA and Units Earned. Overall, students who used the Reading Success Center had better academic outcomes than students who did not use it. Table 6 shows that RSC users had higher cumulative GPAs, earned more units during the 2015-16 school year, and obtained more cumulative units.

Table 6. Means and standard deviations of academic outcomes for RSC Users and Non-Users

| Outcome | RSC Users |  | Non-Users |  |
| :---: | :---: | :---: | :---: | :---: |
|  | M | SD | M | SD |
| Cumulative GPA | 2.62 | . 98 | 2.09 | 1.34 |
| Term Units | 9.12 | 3.80 | 7.13 | 4.69 |
| Cumulative Units | 21.24 | 19.2 | 20.83 | 21.39 |

Student Success. Success rate was defined as the percentage of students earning a grade of $A, B, C$, or $P$ (passing). Failure was defined as a student earning a grade of W, D, F, FW, or NP (not passing). Table 7 compares success rates for RSC users and non-users by course. RSC users had higher success rates in all Reading courses. A chi-square test indicated that RSC users had higher overall rates of student success than non-users, $\chi^{2}(1)=8.01, p=.01$. We calculated the Relative Risk to assess the size of the effect of visiting the RSC on student success. This analysis showed that the risk of failure almost doubled ( $R R=1.98$ ) for students who did not visit the learning center.

Table 7. Success Rates by Reading Course for RSC Users and Non-Users

| Reading Course | RSC Users |  | Non-Users |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Total Enrolled | Success Rate | Total Enrolled | Success Rate |
| 44 | 3 | 100\% | 116 | 78\% |
| 48 | 13 | 100\% | 509 | 81\% |
| 49 | 26 | 92\% | 586 | 80\% |
| 54 | 36 | 86\% | 1237 | 75\% |
| 97 | 31 | 81\% | 159 | 79\% |
| 200 | 3 | 100\% | 196 | 70\% |
| Total | 112 | 88\% | 2803 | 77\% |

Completion. Completion rate was defined as the percentage of students that earned a grade in the course ( A , B, C, D, F, P, or NP) and did not withdraw. RSC users had higher completion rates in all Reading courses. A chisquare test indicated that RSC users were more likely to complete Reading courses than students who did not visit the RSC, $\chi^{2}(1)=10.04, p=.002$. Further analysis showed that the risk of failure to complete a course tripled ( $R R=3.43$ ) for students who did not visit the learning center.

Table 8. Comparison of Completion Rates for RSC Users and Non-Users Enrolled in a Reading Course

| Reading <br> Course | RSC Users |  |  | Non-Users |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | Total <br> Enrolled | Completion <br> Rate |  | Total <br> Enrolled | Completion <br> Rate |
| 44 | 3 | $100 \%$ |  | 116 | $81 \%$ |
| 48 | 13 | $100 \%$ |  | 509 | $87 \%$ |
| 49 | 26 | $92 \%$ |  | 586 | $88 \%$ |
| 54 | 36 | $92 \%$ |  | 1237 | $83 \%$ |
| 97 | 31 | $100 \%$ |  | 159 | $88 \%$ |
| 200 | 3 | $100 \%$ |  | 196 | $82 \%$ |
| Total | 112 | $96 \%$ |  | 2803 | $85 \%$ |

## Frequency of RSC Visits and Course Outcomes

RSC users were categorized according to their total number of visits during the 2015-16 school year. The categories were: minimal user ( 1 visit), casual user ( $2-5$ visits), moderate user ( $6-10$ visits), and frequent user (11-20 visits). The final two columns of Table 9 show the success and completion rates for each user type. The columns show increases in success and completion as the frequency of visits increases. We used multilevel models to assess whether these changes were statistically significant. Table 10 shows that each visit to the

Reading Success Center was associated with a $57 \%$ increase in a student's odds of success (OR=1.57).
However, there was no statistically significant relationship between the number of visits to the center and completion of a Reading course.

Table 9. RSC User Profile Data

| User Type | RSC Students |  | Visits |  |  | Outcome Rates |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number | Percent | Range | Average Number | Average Time | Success | Completion |
| Minimal | 36 | 27\% | 1 | 1.00 | 0.83 | 81\% | 94\% |
| Casual | 72 | 53\% | 2-5 | 3.06 | 2.56 | 88\% | 95\% |
| Moderate | 26 | 19\% | 6-10 | 6.4 | 4.39 | 100\% | 100\% |
| Frequent | 1 | 1\% | 11-20 | 13.00 | 8.83 | 100\% | 100\% |
| Total | 135 | 100\% |  | 2.71 | 2.5 | 88\% | 96\% |

Table 10. Multilevel Model Results Predicting Student Success from Number of Visits

| Fixed Effects |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Variable | B | Odds <br> Ratio | SE | $\begin{aligned} & z- \\ & \text { ratio } \end{aligned}$ | $p$ |
| Intercept | 0.96 | 2.61 | 0.59 | 1.63 | 0.10 |
| Visits | 0.45 | 1.57 | 0.22 | 2.01 | 0.04 |
| Random Effects |  |  |  |  |  |
| Variable |  | ance |  | SD |  |
| Course |  | 0.14 |  | 0.37 |  |

Table 11. Multilevel Model Results Predicting Course Completion from Number of Visits

| Fixed Effects |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Variable | B | Odds <br> Ratio | SE | $\begin{gathered} z- \\ \text { ratio } \end{gathered}$ | $p$ |
| Intercept | 2.26 | 9.56 | 0.80 | 2.84 | <. 001 |
| Visits | 0.30 | 1.35 | 0.29 | 1.03 | 0.30 |
| Random Effects |  |  |  |  |  |
| Variable | Variance |  | SD |  |  |
| Course | <. 001 |  | <. 001 |  |  |

