



## Student Services 2021-2024 Summary of SLOs

Department Name	Student Learning Outcomes (SLOs)
<b>Admissions and Records</b>	<p><b>SLO 1:</b> Students will understand when fees are due and the resulting consequences of unpaid balances.</p> <p><b>SLO 2:</b> Students will satisfactorily complete the Cerritos College online application for admission.</p> <p><b>SLO 3:</b> Students will be able to identify their needs, determine resources, and access appropriate services.</p>
<b>CalWORKs</b>	<p><b>SLO 1:</b> Students will understand the value and benefits of Tier 1 enrollment and register during their priority enrollment date &amp; time.</p> <p><b>SLO 2:</b> Students will be able to identify the classes required to advance their student educational goals.</p> <p><b>SLO 3:</b> CalWORKs students will be able to understand the value and benefits of participating in the CalWORKs Work-Study (CWS) Program.</p>
<b>Counseling Services</b>	<p><b>SLO 1:</b> Students will be able to identify the components of their educational goal(s).</p> <p><b>SLO 2:</b> Students will become familiar with on-going campus resources to support their success.</p> <p><b>SLO 3:</b> Students will gain a better understanding of progress toward their educational and career goals.</p>
<b>EOPS/CARE/LINC</b>	<p><b>SLO 1:</b> EOPS/CARE/LINC students will be able to successfully identify and select the Learning &amp; Career Pathway (LCP) in relation to their career interest(s) and personal strengths.</p> <p><b>SLO 2:</b> EOPS/CARE/LINC students will be able to recognize the necessary program supports, information, and resources provided to them to make sound educational and lifelong decisions.</p> <p><b>SLO 3:</b> EOPS/CARE/LINC students will utilize the program supports and resources to help improve their educational progress and success.</p>
<b>Career Services</b>	<p><b>SLO 1:</b> Students will declare an informed major.</p> <p><b>SLO 2:</b> When seeking employment, students will know how to incorporate their skills and interests when creating their resume.</p>

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<b>Financial Aid</b>	<p><b>SLO 1:</b> Students will demonstrate an understanding of the importance of meeting Satisfactory Academic Progress (SAP) Standards.</p> <p><b>SLO 2:</b> Students will demonstrate their knowledge of resources and academic planning to preserve the resources as they complete their educational goal.</p> <p><b>SLO 3:</b> Students will demonstrate their knowledge of financial aid processing that include: applying early, submitting forms, and meeting deadlines for successfully applying for financial aid.</p>
<b>Office of International Student Services</b>	<p><b>SLO 1:</b> Students will know and understand the Basic F-1 Immigration Regulation.</p> <p><b>SLO 2:</b> Students will know how to access and utilize resources for social emotional support.</p>
<b>Student Accessibility Services</b>	<p><b>SLO 1:</b> SAS students will know how to access their educational plans to select courses that meet their educational goals.</p> <p><b>SLO 2:</b> SAS students will know how to independently register for courses.</p> <p><b>SLO 3:</b> SAS students will request their approved accommodations.</p>
<b>Student Affairs</b>	<p><b>SLO 1:</b> Students involved in student leadership roles within Student Life programs will be able to describe how their co-curricular involvement contributed to meeting their educational and/or career goals.</p> <p><b>SLO 2:</b> Students involved in Student Life programs will be able to utilize resources to participate in student government, club, and organization processes.</p> <p><b>SLO 3:</b> Students who complete the FLI program will be able to develop personal leadership development plans that address skills, abilities, and growth areas.</p>
<b>Student Health Services: Medical Care</b>	<p><b>SLO 1:</b> Students will apply advice &amp; strategies offered by SHS to meet each student's individualized healthcare needs &amp; well-being.</p> <p><b>SLO 2:</b> Students will have a skilled response FPACT/STIs treatment plan and compliance.</p>
<b>Student Health Services: Mental Health</b>	<p><b>SLO 1:</b> Students will apply 2-3 coping skills, which will be demonstrated by improvements in mental health functioning</p>

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<b>Veterans Resource Center</b>	<p><b>SLO 1:</b> Military-connected students will understand the eligibility requirements, how to apply, and how to process their educational benefits with the VA and Cal Vet.</p> <p><b>SLO 2:</b> Military-connected students will identify how to access and utilize VRC's services, program supports, information, and resources.</p> <p><b>SLO 3:</b> Students will learn how to successfully maximize their financial aid and military-connected educational benefits.</p>